Tochiomata Onsen Jizaikan (Jizaikan Co., Ltd.)

Accommodation Agreement1

Article 1 (Scope of Application)

This Agreement shall apply to the accommodation contracts and related services provided by Jizaikan Co., Ltd. (hereinafter referred to as "the Ryokan"). The Rules of Use stipulated by the Ryokan shall also form a part of this Agreement.1

Article 2 (Application for Accommodation Contract)

An application for an accommodation contract shall be made by clearly specifying the date of stay, guest name, contact information, etc., and the contract shall be established upon the Ryokan's acceptance.1

Article 3 (Reservation Deposit)

The Ryokan may request payment of a reservation deposit as necessary. The amount and payment deadline for the deposit shall be determined separately by the Ryokan.1

Article 4 (Refusal of Accommodation Contract)

The Ryokan may refuse to enter into an accommodation contract in any of the following cases:1 If the application violates this Agreement.1 If there are no vacant rooms due to the Ryokan being fully booked or other reasons.1 If the guest is deemed likely to engage in conduct that violates laws or public order and morals.1 If the guest has engaged in abusive

language, intimidating behavior, excessive demands, or other nuisance behavior.1 If the guest has obstructed the Ryokan's business operations.1 If accommodation is rendered impossible due to a natural disaster or other force majeure.1 In any other case where the Ryokan determines that its proper operation will be hindered.1 Article 5 (Invalidation of Reservation and Refusal of Use)

If a guest falls under any of the following, the Ryokan may invalidate the reservation and refuse future use:1 If the guest does not comply with the Ryokan's instructions.1 If the guest repeatedly makes unreasonable demands.1 If the guest engages in nuisance behavior towards other guests or Ryokan employees.1 If there is persistent contact or intimidating demands via telephone, email, or other means.1 Article 6 (Check-in and Check-out)

Check-in and check-out times shall be the times separately determined by the Ryokan.1

Article 7 (Payment of Charges)

Accommodation charges must be paid at the time of check-in or check-out, using the method specified by the Ryokan.1

Article 8 (Cancellation of Accommodation Contract)

If the guest cancels the contract, the Ryokan shall charge a cancellation fee determined by the Ryokan. The Ryokan may also cancel the contract, but only for legitimate reasons.1